Catawba County Emergency Medical Services Standard Operating Guidelines

Staffing Guidelines

Catawba County Emergency Medical Services routinely staffs ambulances with a crew that consists of two (2) Emergency Medical Technician – Paramedics. From time-to-time this is not possible due to the available staff. Acceptable crew combinations include:

- ➤ Ambulance (Crews 1 9 and 11)
 - Emergency Medical Technician Paramedic / Emergency Medical Technician Intermediate
 - o Emergency Medical Technician Paramedic / Emergency Medical Technician Basic
 - The EMS Manager must approve any other staffing combination.
- Quick Response Unit
 - Emergency Medical Technician Paramedic
 - The EMS Manager must approve any other staffing combination.
- Neonatal Ambulance
 - Emergency Medical Technician Basic / Registered Nurse
 - o The EMS Manager must approve any other staffing combination.
- Reserve Employees
 - Two reserve employees will not staff a unit together and a reserve employee will not staff a Quick Response Unit.
 - Two acceptable exceptions to this guideline are:
 - Scheduled, non-emergency transports that are originating or terminating in another county.
 - Situations in which the routine staffing guidelines cannot be followed without delaying response to an emergent incident or without causing undue disruption of the workforce.
 - The EMS Manager must approve any other staffing combination.
- Family Members and Close Relationships
 - Two members of the same immediate family or two employees in a close relationship will not staff a unit or base together.
- > Should a situation occur in which the routine staffing guidelines cannot be followed without delaying response to an emergent incident or without causing undue disruption of the workforce, the EMS Manager may approve a temporary exception to this guideline.